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SUBSTITUTE SENATE BILL 5788

State of Washington 60th Legislature 2007 Regular Session

By Senate Committee on Labor, Commerce, Research & Development (originally sponsored by Senators Spanel, Brandland and Kohl-Welles)

READ FIRST TIME 02/28/07.

- AN ACT Relating to the licensing of home inspectors; adding a new
- 2 chapter to Title 18 RCW; creating a new section; and prescribing
- 3 penalties.

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- 4 BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF WASHINGTON:
- NEW SECTION. Sec. 1. DEFINITIONS. The definitions in this section apply throughout this chapter unless the context clearly requires otherwise.
 - (1) "Board" means the home inspector licensing board.
- "Classroom education" means 9 training in observing and 10 identifying defects in structural components, foundations, roof interior 11 coverings, insulation and ventilation, exterior and 12 components; wood destroying organism inspections; and plumbing, heating, cooling, and electrical systems. 13 It does not include online 14 or video training.
- 15 (3) "Component" means a readily accessible and observable aspect of 16 a system, such as a floor or wall, but not individual pieces such as 17 boards or nails where many pieces make up a system.
- 18 (4) "Department" means the department of labor and industries.

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1 (5) "Director" means the director of the department of labor and 2 industries.

- (6) "Home inspection" means a visual analysis for the purposes of providing a professional opinion of the condition of a building and its attached carports and attached garages, any reasonably accessible installed components and the operation of the building systems, including the controls normally operated by the owner, for the following components of a residential building of four units or less: Heating system, electrical system, cooling system, plumbing system, structural components, foundation, roof covering, exterior and interior components, and site aspects as they affect the building. "Home inspection" also means an inspection for wood destroying organisms.
 - (7) "Home inspection report" or "inspection report" means a written report prepared and issued after a home inspection. The inspector shall include the following in the report:
 - (a) On those systems and components inspected which, in the professional opinion of the inspector, are significantly deficient or near the end of its service life;
 - (b) A reason why, if not self-evident, the system or component is significantly deficient or near the end of its service life;
 - (c) The home inspector's recommendations to correct or monitor the reported deficiency;
- 23 (d) Whether or not there is damage from wood destroying organisms; 24 and
 - (e) Any systems and components designated for inspection in the standards developed by the board under section 5 of this act.
 - (8) "Home inspector" means any person licensed under this chapter as a home inspector and who engages in the business of performing home inspections and writing home inspection reports.
- 30 (9) "Readily accessible" means areas typically and routinely 31 visible by normal access.
- NEW SECTION. Sec. 2. LICENSURE REQUIRED. (1) Beginning July 1, 2008, a person shall not engage in or conduct, or advertise or hold himself or herself out as engaging in or conducting the business of or acting in the capacity of a home inspector within this state without first obtaining a license as provided in this chapter.

(2) On July 1, 2008, any person who has been actively engaged in the business of conducting complete home inspections and has been licensed as a structural pest inspector by the state department of agriculture for at least two years and who has conducted at least one hundred complete home inspections may apply to the board for initial licensure without meeting the examination or instruction requirements of this chapter.

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- NEW SECTION. Sec. 3. HOME INSPECTOR LICENSING BOARD. (1) The 8 state home inspector licensing board is created. The board consists of 9 10 eight members appointed by the director, who shall advise the director concerning the administration of this chapter. Of the appointments to 11 this board, five shall be actively engaged as home inspectors 12 immediately prior to their appointment to the board, one shall be a 13 licensed real estate broker, one shall be currently teaching in a home 14 inspector certificate program, and one shall be a member of the general 15 16 public with no family or business connection with the home inspector 17 business or practice. Insofar as possible, the composition of the appointed home inspector members of the board shall be generally 18 representative of the occupational distribution of home inspectors 19 20 licensed under this chapter.
- 21 (2) A home inspector must have the following qualifications to be 22 appointed to the board:
- 23 (a) Actively engaged as a home inspector in the state of Washington 24 for five years;
 - (b) Licensed as a home inspector under this chapter; and
 - (c) Performed three hundred fifty home inspections in the state of Washington.
 - (3) Members of the board are appointed for three-year terms. Terms must be staggered so that not more than two appointments are scheduled to be made in any calendar year. Members hold office until the expiration of the terms for which they were appointed. The director may remove a board member for just cause. The director may appoint a new member to fill a vacancy on the board for the remainder of the unexpired term. All board members are limited to two consecutive terms.
 - (4) Each board member is entitled to compensation for each day

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- 1 spent conducting official business and to reimbursement for travel
- 2 expenses in accordance with RCW 43.03.240, 43.03.050, and 43.03.060.
- 3 <u>NEW SECTION.</u> **Sec. 4.** DIRECTOR'S AUTHORITY. The director has the following authority in administering this chapter:
- 5 (1) To adopt, amend, and rescind rules approved by the board as 6 deemed necessary to carry out this chapter;
 - (2) To adopt fees as provided in RCW 43.24.086;

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- 8 (3) To administer licensing examinations approved by the board and 9 to adopt or recognize examinations prepared by other organizations as 10 approved by the board; and
- 11 (4) To adopt standards of professional conduct, practice, and 12 ethics as approved by the board.
- NEW SECTION. Sec. 5. BOARD'S AUTHORITY. The board has the following authority in administering this chapter:
- 15 (1) To establish rules, including board organization and assignment 16 of terms, and meeting frequency and timing, for adoption by the 17 director;
- 18 (2) To establish the minimum qualifications for licensing 19 applicants as provided in this chapter;
- 20 (3) To approve the method of administration of examinations 21 required by this chapter or by rule as established by the director;
- 22 (4) To approve the content of or recognition of examinations 23 prepared by other organizations for adoption by the director;
- 24 (5) To set the time and place of examinations with the approval of the director; and
- 26 (6) To establish and review standards of professional conduct, 27 practice, and ethics for adoption by the director.
- NEW SECTION. Sec. 6. QUALIFICATIONS FOR LICENSURE. In order to become licensed as a home inspector, an applicant must submit the following to the department:
 - (1) An application on a form developed by the department;
- 32 (2) The fee in an amount set by the department and approved by the 33 board;
- 34 (3) Proof of a minimum of twenty education points as set forth in section 8 of this act;

- 1 (4) Evidence of successful passage of the written exam as required 2 in section 8 of this act;
- 3 (5) Proof of current state licensure as a structural pest inspector 4 under chapter 15.58 RCW.
- NEW SECTION. Sec. 7. APPLICATION FOR LICENSING. An application 5 6 for licensing must be filed with the director and must contain 7 under oath statements made demonstrating the applicant's qualifications. The director with the board's approval may require any 8 information and documentation that reasonably relates to the need to 9 determine whether the applicant meets the criteria for licensing. 10 11 application fee for initial licensing shall be determined by the 12 director. The application, together with the fee, must be submitted to the department prior to the application deadline established by the 13 director. Fees for initial licensing must include the examination and 14 issuance of a certificate. If the director finds the applicant 15 ineligible for licensing, the director shall retain the application 16 17 fee.
- NEW SECTION. Sec. 8. WRITTEN EXAMS. (1) The exam shall be designed to test applicants on conducting home inspections specific to Washington state.

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- (2) The exam shall be divided into five sections with forty questions in each section. Each applicant must pass each section of the exam with a score of seventy-five percent or better. The sections in the exam shall be divided as follows: (a) Ethics and standards of practice; (b) structure, roofing, site, exterior, interior; (c) heating, ventilation, and air conditioning; (d) plumbing; and (e) electrical.
- (3) To qualify to take the exam, an applicant must provide the board and the department with acceptable documentation that the applicant has accumulated a minimum of twenty education points from the following choices:
- (a) Ten points for a completed, three-credit hour minimum class with a passing grade in home inspection at an accredited college or university (ten points maximum);
 - (b) One point for each completed three-hour minimum class with a

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passing grade in construction, remodeling, engineering, architecture, building design, building technology, or real estate at an accredited college or university (ten points maximum);

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- (c) On point for each completed "ride along" inspection performed under the direct supervision of a licensed home inspector (ten points maximum);
- (d) One point for each completed three-hour minimum class with a passing grade in other programs approved by the board (ten points maximum).
- 10 (4) The applicant may substitute the following experiences for all 11 or part of the education requirements in subsection (3) of this section 12 as follows:
 - (a) Two points for each completed twelve months working or teaching at an accredited college, university, trade school, or private business for monetary compensation in construction, remodeling, engineering, architecture, building design, building technology, real estate, or building inspections (sixteen points maximum); or
 - (b) Four points for each completed twelve months legally working as a home inspector in Washington or another state or country (sixteen points maximum).
- 21 (5) Examinations of applicants for licensing must be held at times 22 and places as determined by the board with the director's approval. A 23 candidate failing an examination may apply for reexamination. 24 Subsequent examinations must be granted upon payment of a fee.
 - NEW SECTION. Sec. 9. LICENSE LENGTH AND RENEWAL. (1) Licenses are issued for a term of two years and expire on the last day of the month the license was issued. Licenses must be in a form prescribed by the board and approved by the director. Licenses that are not renewed are considered to be expired and any home inspection activity which would require a license to perform which occurs after the expiration of the license is a violation of this chapter.
 - (2) Any person who receives an initial license under section 2(2) of this act must, upon renewal of his or her license, pass the examination required in section 6(4) of this act.
 - (3) Any licensee who fails to timely renew his or her license may renew his or her license only upon payment of renewal and late fees as set by the director. A licensee who fails to renew his or her license

- 1 within six months from the date it expires is considered to have
- 2 forfeited his or her rights to renew the license and can only be
- 3 licensed by filing an application as an initial applicant and meeting
- 4 all the requirements of an initial applicant.
- 5 <u>NEW SECTION.</u> **Sec. 10.** ADVERTISING. The term "licensed home
- 6 inspector along with the license number of the inspector must appear
- 7 on all advertising, correspondence, and documents incidental to a home
- 8 inspection.
- 9 <u>NEW SECTION.</u> **Sec. 11.** CONTINUING EDUCATION REQUIREMENTS. (1) As
- 10 a condition of renewing a license under this chapter, a licensed home
- 11 inspector shall present satisfactory evidence to the board of having
- 12 completed the continuing education requirements provided for in this
- 13 section.
- 14 (2) Each applicant for license renewal shall complete at least
- 15 thirty hours of instruction in courses approved by the board every two
- 16 years.
- 17 <u>NEW SECTION.</u> **Sec. 12.** INSURANCE. All active practicing licensed
- 18 home inspectors shall carry errors and omissions insurance to cover all
- 19 activities contemplated under this chapter. In addition, all active
- 20 licensees shall also carry general liability insurance to cover all
- 21 activities contemplated by this chapter. Any licensed home inspector
- 22 who has provided the department of agriculture with evidence of
- 23 financial responsibility as required under RCW 15.58.465 need not carry
- 24 any additional insurance.
- 25 NEW SECTION. Sec. 13. HOME INSPECTORS AS CORPORATIONS PROHIBITED.
- 26 A license as a home inspector may not be issued to a corporation,
- 27 limited liability company, partnership, firm, or group. However, this
- 28 section does not prevent a licensed home inspector from rendering home
- 29 inspections for or on behalf of a corporation, limited liability
- 30 company, partnership, firm, or group, when the home inspection report
- 31 is performed, prepared, and signed by a licensed home inspector.
- 32 <u>NEW SECTION.</u> **Sec. 14.** WRITTEN REPORTS. (1) A licensed home

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inspector shall provide a written report of the home inspection to each person for whom the inspector performs a home inspection within seven calendar days from the date of the inspections.

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- (2) A licensed home inspector shall not, from the time of the inspection until one year from the date of the report, perform any work other than home inspection-related consultation on the home upon which he or she has performed a home inspection.
- 8 <u>NEW SECTION.</u> **Sec. 15.** RECIPROCITY. The director may, upon application and payment of a fee determined by the director, issue a 9 license and certificate without examination as a home inspector to a 10 11 person who holds a structural pest inspection license issued by the department of agriculture and a license of qualification as a home 12 inspector issued by the proper authority of any state, territory, or 13 possession of the United States if the applicant's qualifications as 14 15 evaluated by the board meet the requirements of this chapter and the 16 rules adopted by the director.
- NEW SECTION. Sec. 16. HOME INSPECTOR'S ACCOUNT. 17 The home inspector's account is created in the custody of the state treasurer. 18 All receipts from fines and fees collected under this chapter must be 19 20 deposited into the account. Expenditures from the account may be used 21 only to carry out the duties required for the operation and enforcement 22 of this chapter. Only the director may authorize expenditures from the 23 account. The account is subject to allotment procedures under chapter 43.88 RCW, but an appropriation is not necessary. 24
- NEW SECTION. Sec. 17. UNPROFESSIONAL CONDUCT. The following conduct, acts, and conditions constitute unprofessional conduct:
 - (1) Violating this chapter or the rules adopted under this chapter;
- 28 (2) Not meeting the qualifications for licensing set forth by this 29 chapter;
- 30 (3) Failure to comply with an assurance of discontinuance entered 31 into with the director; or
- 32 (4) Committing any other act, or failing to act, which act or 33 failure are customarily regarded as being contrary to the accepted 34 professional conduct or standard generally expected of those conducting 35 home inspections.

- NEW SECTION. Sec. 18. HEARING BEFORE THE DIRECTOR. The procedures governing adjudicative proceedings before agencies under chapter 34.05 RCW govern all hearings before the director or his or her designee, including those for civil infractions under section 21 of this act. Upon a finding that a license holder or applicant has committed unprofessional conduct, the director may issue an order providing for one or any combination of the following:
 - (1) Revocation of the license;

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- (2) Suspension of the license for a fixed or indefinite term;
- (3) Restriction or limitation of the practice;
- 11 (4) Issuance of a civil fine not to exceed five thousand dollars 12 for each violation;
- 13 (5) Requiring satisfactory completion of a specific program of 14 remedial education or treatment;
 - (6) Monitoring of the practice by a peer approved by the director;
 - (7) Reprimand or censure;
- 17 (8) Compliance with conditions of probation for a designated period 18 of time;
 - (9) Withholding of a license request;
 - (10) Refund of fees billed to and collected from the consumer; or
- 21 (11) Other corrective action.
- Any of the actions under this section may be totally or partly stayed by the director. All costs associated with compliance with orders issued under this section are the obligation of the license holder or applicant.
- 26 NEW SECTION. Sec. 19. INVESTIGATION OF COMPLAINTS. Any person 27 may submit a written complaint to the department charging a license holder or applicant with unprofessional conduct and specifying the 28 grounds for the charge. If the director determines that the complaint 29 30 merits investigation, or if the director has reason to believe, without 31 a formal complaint, that a license holder or applicant may have engaged in unprofessional conduct, the director may investigate to determine if 32 33 there has been unprofessional conduct. A person who files a complaint 34 under this section in good faith is immune from suit in any civil 35 action related to the filing or contents of the complaint.

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NEW SECTION. Sec. 20. SUSPENSION OF LICENSE. The director shall 1 immediately suspend the license or practice permit of a person who has 2 been certified pursuant to RCW 74.20A.320 by the department of social 3 4 and health services as a person who is not in compliance with a child 5 support order. If the person has continued to meet all other requirements for a license under this chapter during the suspension, 6 7 reissuance of the license is automatic upon the board's receipt of a release issued by the department of social and health services stating 8 9 that the licensee is in compliance with the child support order. procedure in RCW 74.20A.320 is the exclusive administrative remedy for 10 contesting the establishment of noncompliance with a child support 11 12 order, and suspension of a license under this subsection, and satisfies 13 the requirements of RCW 34.05.422.

NEW SECTION. Sec. 21. CIVIL INFRACTIONS. The department has the authority to issue civil infractions under chapter 7.80 RCW in the following instances:

- (1) Conducting or offering to conduct a home inspection without being licensed in accordance with this chapter;
- 19 (2) Presenting or attempting to use as his or her own the home 20 inspector license of another;
- 21 (3) Giving any false or forged evidence of any kind to the director 22 or his or her authorized representative in obtaining a license;
 - (4) Falsely impersonating any other licensee; or
 - (5) Attempting to use an expired or revoked license.
- All fees, fines, and penalties collected or assessed by a court because of a violation of this section must be remitted to the department to be deposited into the home inspector's account created in section 16 of this act.

29 NEW SECTION. Sec. 22. RELIEF BY INJUNCTION. The director is 30 authorized to apply for relief by injunction without bond, to restrain 31 a person from the commission of any act that is prohibited under this chapter. In such proceedings, it is not necessary to allege or prove 32 either that an adequate remedy at law does not exist, or that 33 34 substantial would result or irreparable damage from continued 35 violation. The director, individuals acting on the director's behalf, 36 and members of the board are immune from suit in any action, civil or

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- 1 criminal, based on disciplinary proceedings or other official acts
- 2 performed in the course of their duties in the administration and
- 3 enforcement of this chapter.

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- 4 <u>NEW SECTION.</u> **Sec. 23.** GENERAL EXCLUSIONS. (1) The home inspector is not required to determine the following:
- 6 (a) The condition of systems or components that are not readily 7 accessible;
 - (b) The remaining life of any system or component;
- 9 (c) The strength, adequacy, effectiveness, or efficiency of any 10 system or component;
 - (d) The cause of any condition or deficiency;
- 12 (e) The methods, materials, or costs of corrections;
- 13 (f) Future conditions including but not limited to failure of 14 systems and components;
 - (g) The suitability of the property for any specialized use;
 - (h) Compliance with regulatory requirements;
 - (i) The market value of the property or its marketability; and
- 18 (j) The presence of environmental hazards including, but not 19 limited to, toxins, carcinogens, noise, and contaminants in soil, 20 water, and air.
 - (2) Home inspectors are not required to enter the following:
 - (a) Any area that will likely be dangerous to the inspector or other persons or damage the property or its systems or components; or
 - (b) The underfloor crawl spaces or attics that are not readily accessible; however, substructure crawl spaces must be inspected when accessible. Inaccessibility of substructure crawl space areas due to inadequate clearance, the presence of ducting or piping, foundation walls, partitions, or other such conditions that block access must be explained in the inspection report. The report finding must state that inaccessible substructure crawl space areas may be vulnerable to infestation by wood-destroying organisms and should be made accessible for inspection.
- 33 <u>NEW SECTION.</u> **Sec. 24.** Sections 1 through 23 of this act 34 constitute a new chapter in Title 18 RCW.

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- 1 <u>NEW SECTION.</u> **Sec. 25.** Captions used in this act are not any part
- 2 of the law.

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